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#### **ABSTRACT**

This study compared the responses of 4,068 alumni with different academic majors on a questionnaire of dimensions of growth and development (personal/social skills, quantitative skills, verbal skills, and cultural understanding skills) to determine if students with different academic majors responded differentially to these dimensions. The Alumni Satisfaction Survey was administered to graduates from the Universities of Tennessee at Chattanooga, Martin, and Knoxville. Analysis revealed considerable differences among alumni with different majors. Alumni who majored in such areas as as communication, education, human ecology, and nursing believed their education developed their personal/social skills; whereas alumni who majored in agriculture, business, engineering, science, and nursing felt their majors facilitated growth and development in quantitative skills; agriculture and communication majors felt their educational experience developed their verbal skills; and alumni with architecture, communication, human ecology, humanities, or social science majors believed that their education contributed to their cultural understanding. Findings suggests that, although the curriculum, and possibly the ethos, of an academic department appears to reinforce certain dimensions of growth and development more than others, the context of the collegiate experience may have the strongest influence. The appendix presents the study's statistical data. (Contains an 11-item bibliography.) (GLR)

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### ACADEMIC MAJOR AND ALUMNI PERCEPTIONS OF GROWTH AND DEVELOPMENT

A Contributed Paper 1993 AIR Forum

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#### Introduction and Purpose

Research studies in higher education cannot conclusively account for the impact of college upon students (Alexander and Eckland, 1977; Pascarella, Smart, Ethington, and Nettles, 1987; Pascarella & Terenzini, 1991; Stoecker and Pascarella, 1988; Stoecker, Pascarella, & Wolfe, 1988). Many research efforts which have attempted to isolate the effect of specific educational experiences from external influences, such as student background or maturation have produced conflicting results (Pascarella & Terenzini, 1991). Further, research findings pertaining to the effect of academic major upon outcomes such as educational attainment and socialization produce conflicting results.

The purpose of this study is to compare the responses of alumni with different academic majors to the dimensions of growth and development questions (personal/social skills, quantitative skills, verbal skills, and cultural understanding skills) on the Tennessee Alumni Satisfaction Survey. The study answered the question: Do alumni with different academic majors differ in their responses to the dimensions of growth and development questions on the Alumni Satisfaction Survey?

#### Literature Review

Weidman (1989) suggests that the norms and mores unique to individual academic departments influence socialization outcomes. These influences, manifest through faculty behavior and expectations as well as performance in courses and social interaction, may effect the perceptions of alumni about the impact of their education. According to Vreeland and Bidwell (1966), an academic department has "relatively well-defined goals and expectations for



students, and commands powerful normative and utilitarian sanctions" (p.238). The faculty in a department, therefore, can exert considerable influence over students through imposing both social and academic conformity to the norms of the group.

Haugen (1988) reports a significant association between satisfaction with educational preparation, and academic majors in health. Yet other studies pertaining to academic major and educational attainment reveal conflicting results (Thomas & Gordan, 1983; Sharp, 1970; Alexander & Eckland, 1977; Pascarella, Smart, Ethington, and Nettles, 1987).

#### Methods and Procedures

The population for this study was all 1986 and 1988 alumni of the baccalaureate degree programs from The University of Tennessee--Chattanooga, Martin, and Knoxville. Total instruments mailed was 9,075 and responses received was 4,068 (44.8% response rate). Data were collected by the three institutions using the state adopted Alumni Satisfaction Survey (Appendix). Studies of the alumni survey instrument were conducted by Pike (1991) to establish the construct validity of the instrument and the dimensions of growth and development present in the questions. A confirmatory factor analysis revealed a modified four-factor model as providing the best explanation for the data. The factors identified were; personal/social (9 questions), quantitative (5 questions), verbal (4 questions), and cultural understanding (5 questions). The data were also classified according to academic major.

The classification of academic major is according to the "ten-digit code of the Academic Inventory taxonomy of major areas found in the listing 'Academic Inventory of Programs in Public Institutions,' as published by the Tennessee Higher Education Commission"



(Performance Funding Alumni Survey). The classification of academic majors was collapsed into categories consistent with the academic college from which the major was granted to facilitate reporting. These categories are; agriculture, architecture, business, communications, education, engineering, human ecology, humanities, science, social science, and nursing.

Survey participants were asked to "indicate the degree to which education added to your skills in each of the following areas" (Survey, 1988). Likert-type scale responses were Very Little, Somewhat, and Very Much. Frequencies were calculated and data were analyzed using Likelihood-Ratio Chi-Square. The Maximum Likelihood-Ratio Chi-Square uses natural logarithms which possess the property of multiplicity and is more desirable in log-linear analysis (Kennedy, 1992).

### Findings

The results of the chi-squre test for statistical difference between responses from alumni with different academic majors revealed that there is a significant difference between responses to the growth and development questions at the p<.05 level. Agriculture, business, communication, education, human ecology, and nursing majors believe that their education added Very Much to their personal/social skills. Architecture, humanities, science, and social science majors believe that their education added Very Little to their personal/social skills.

Agriculture, business, engineering, science, and nursing majors believe that their education added Very Much to their quantitative skills. Communication, education, human ecology, humanities, and social science majors believe that their education added Very Little to their quantitative skills.



Agriculture and communication majors believe that their education added Very Much to their verbal skills. Engineering, humanities, and science majors believe that their education added Very Little to their verbal skills.

Architecture, communication, human ecology, humanities, and social science majors believe that their education added Very Much to their cultural understanding. Agriculture, business, education, engineering, and science majors believe that their education added Very Little to their cultural understanding. A summary of the findings is found in Table 1.

Table 1 Summary of Findings

<del></del>	<del></del>	ī		
Majors		Responses		
	Personal Social	Quantitative	Verbal	Cultural Understanding
Agriculture	VMuch	Somewhat VMuch	VMuch	VLittle
Architecture	VLittle	Somewhat		VMuch
Business	VMuch	Somewhat VMuch	Somewhat	VLittle Somewhat
Communication	VMuch	VLittle	VMuch	Somewhat VMuch
Education	VMuch	VLittle Somewhat	Somewhat	VLittle
Engineering		VMuch	VLittle	VLittle
Human Ecology	VMuch	VLittle		VMuch
Humanities	VLittle	VLittle	VLittle	VMuch
Science	VLittle	VMuch	VLittle	VLittle
Social Science	VLittle	VLittle		VMuch
Nursing	VMuch	VMuch		Somewhat



#### Conclusions and Discussion

The significant difference between the responses of alumni with different academic majors leads us to conclude that educational experiences in academic majors are a contributing factor to the differences in perceived contribution of education to the growth and development factors. It is evident in the findings of this study that some academic majors such as communication, human ecology, and nursing facilitate growth and development in personal/social skills. This supports Haugen's, (1988) finding about alumni with academic majors in health. Some academic majors such as engineering and science facilitate growth and development in quantitative skills. The educational experience that communication majors receive tends to develop verbal skills. And, cultural understanding skills tend to be developed in human ecology and social science majors.

Although the curriculum, and possibly the ethos, of an academic department is likely to reinforce certain dimensions of growth and development more than others, other dimensions of this study indicate that the strongest influence may be the context of the collegiate experience. That is to say, the combination of factors such as enrollment size, individual faculty members, the goals or mission of the academic department, student cohort group, unique curriculum attributes of the academic major, or general education requirements impact the student more than any singularly identified variable such as academic major. Consequently, the strength of this study, and any studies which follow, may lie in its contribution to the assessment of the educational program under consideration. This, however, may be no insignificant contribution when considering the emphasis regional accrediting agencies place upon alumni perceptions of institutional effectiveness in meeting goals.



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APPENDIX



### Your Education and Its Impact

Question 11. In answering the question in this section, please think of your overall experience at (name of institution), and any effect it may have had on each item. Please indicate the degree to which your education at (name of institution) added to your skills in each of the following areas.

		Very Little	Somewhat	Very Much
1.	Practical skills necessary to			
	obtain employment in your field.	1	2	3
2.	Getting along with people of			
	different races and ethnic groups.	1	2	3
3.	Ability to grow and			
	learn as a person.	1	2	3
4.	Ability to lead or guide others.	1	2	3
5.	Ability to adjust to new job demands.	1	2	3
6.	Self-confidence in			
	expressing your ideas.	1	2	3
7.	Appreciation of different cultures.	1	2 2	3
8.	Planning and carrying out projects.	1	2	3
9.	Speaking effectively.	1	2	3
10.	Writing effectively.	1	2	3 3 3 3 3 3 3
11.	Understanding written information.	1	2	3
	Understanding graphic information.	1	2	3
13.	Learning on your own.	1	2 2 2	3
14.	Defining and solving problems.	1	2	3
15.	Working cooperatively in a group.	1	2	3
16.	Ability to understand			
	mathematical concepts.	1	2	3
17.	Understanding the interaction between			
	people and the environment.	1	2	3
18.	Understanding and			
	appreciating the arts.	1	2	3
19.	Understanding and applying scientific			
	principles and methods.	1	2	3
20.	Understanding different philosophies			
	and cultures.	1	2	3
21.	Ability to use mathematics			
	in everyday life.	1	2	3
	•			

Questions 12. (first part only) What was your major?



## Chi-Square Test for Significance Personal/Social by Major

Statistic	Value	D.F.	Prob.
Pearson Chi-Square	231.931	20	0.0000
Likelihood-Ratio Chi-Square Phi	222.623 0.085	20	0.0000

calculated value to 4 decimal places

# Expected/Observed Frequency and Percent Table Personal/Social by Major

Major		Response		
	VLittle	Somewhat	VMuch	Total
Agriculture Expected Observed Difference Obs. % of Total	138.4	646.6	831.1	1616
	107*-	647	862*	1616
	31.4	.4	30.9	0
	6.6%	40.0%	53.3%	100.0%
Architecture Expected Observed Difference Obs. % of Total	47.9	224.1	288.0	560
	35*-	235	290	560
	12.9	10.9	2.0	0
	6.2%	42.0%	51.8%	100.0%
Business Expected Observed Difference Obs. % of Total	787.7	3681.0	4731.3	9200
	682*-	3671	4847*	9200
	105.7	10.0	115.7	0
	7.4%	39.0%	52.7%	100.0%
Communications Expected Observed Difference Obs. % of Total	193.8	905.8	1164.3	2264
	184	836	1244*	2264
	9.8	69.8	79.7	0
	8.1%	36.9%	54.9%	100.0%



table cont'd	VLittle	Somewhat	VMuch	Total
Education Expected Observed Difference Obs. % of Total	282.7	1321.1	1698.1	3302
	230*-	1271	1801*	3302
	52.7	50.1	102.9	0
	7.0%	38.5%	54.5%	100.0%
Engineering Expected Observed Difference Obs. % of Total	365.4	1707.6	2194.9	4268
	373	1740	2155	4268
	7.6	32.4	39.9	0
	8.7%	40.8%	50.5%	100.0%
Human Ecology Expected Observed Difference Obs. % of Total	89.0	416.1	534.8	1040
	80	362*-	598*	1040
	9.0	54.1	63.2	0
	7.7%	34.8%	57.5%	100.0%
Humanities Expected Observed Difference Obs. % of Total	127.4	595.4	765.2	1488
	212*	612*-	664*-	1488
	84.6	16.6	101.2	0
	14.2%	41.1%	44.6%	100.0%
Science Expected Observed Difference Obs. % of Total	228.1	1065.9	1370.0	2664
	312*	1152	1200*-	2664
	83.9	86.1	170.0	0
	11.7%	43.2%	45.0%	100.0%
Social Science Expected Observed Difference Obs. % of Total	383.6	1792.5	2304.0	4480
	453*	1846	• 2181*-	4480
	69.4	53.5	123	0
	10.1%	41.2%	48.7%	100.0%
Nursing Expected Observed Difference Obs. % of Total	132.9	621.0	798.2	1552
	109*-	605	838*	1552
	23.9	16.0	39.8	0
	7.0%	39.0%	54.0%	100.0%
TOTAL	2777	12977	16680	32434
	8.6%	40.0%	51.4%	100.0%



<sup>\*</sup>p < .05 - denotes less than expected frequency

## Chi-Square Test for Significance Quantitative by Major

Statistic	Value	D.F.	Prob.
Pearson Chi-Square	2358.760	20	0.0000
Likelihood-Ratio Chi-Square Phi	2308.566 0.381	20	0.0000

calculated value to 4 decimal places

# Expected/Observed Frequency and Percent Table Quantitative by Major

Major		Response		
	VLittle	Somewhat	VMuch	Total
Agriculture Expected Observed Difference Obs. % of Total	144.1	345.9	317.9	808
	93*-	385*	330*	808
	51.1	39.1	12.1	0
	11.5%	47.6%	40.8%	100.0%
Architecture Expected Observed Difference Obs. % of Total	49.9	119.9	110.2	280
	45	142*	93	280
	4.9	22.1	17.2	0
	16.1%	50.7%	33.2%	100.0%
Business Expected Observed Difference Obs. % of Total	820.6	1969.3	1810.1	4600
	636*-	2270*	1694*	4600
	184.6	300.7	116.1	0
	13.8%	49.3%	36.8%	100.0%
Communications Expected Observed Difference Obs. % of Total	201.9	484.6	445.4	1132
	420*	509	203*-	1132
	218.1	24.4	242.4	0
	37.1%	45.0%	17.9%	100.0%



table cont'd	VLittle	Somewhat	VMuch	Total
Education Expected Observed Difference Obs. % of Total	295.4	709.0	651.6	1656
	333*	809*	514*-	1656
	37.6	100.0	137.6	0
	20.1%	48.9%	31.0%	100.0%
Engineering Expected Observed Difference Obs. % of Total	389.6	935.0	859.4	2184
	84*-	477*-	1623*	2184
	305.6	458.0	763.6	0
	3.8%	21.8%	74.3%	100.0%
Human Ecology Expected Observed Difference Obs. % of Total	91.0	218.3	200.7	510
	111*	229	170*-	510
	20.0	10.7	30.7	0
	21.8%	44.9%	33.3%	100.0%
Humanities Expected Observed Difference Obs. % of Total	132.7	318.5	292.8	744
	309*	278*-	157*-	744
	176.3	40.5	135.8	0
	41.5%	37.4%	21.1%	100.0%
Science Expected Observed Difference Obs. % of Total	237.6	570.2	524.1	1332
	134*-	479*-	719*	1332
	103.6	91.2	194.9	0
	10.1%	36.0%	54.0%	100.0%
Social Science Expected Observed Difference Obs. % of Total	399.6	959.0	881.4	2240
	621*	1030	589*-	2240
	221.4	71.0	292.4	0
	27.7%	46.0%	26.3%	100.0%
Nursing Expected Observed Difference Obs. % of Total	138.4	332.2	305.4	776
	115*-	354	307*	776
	23.4	21.8	1.6	0
	14.8%	45.6%	39.6%	100.0%
TOTAL	2901	6962	6399	16262
% of Total	17.8%	42.8%	39.3%	100.0%



p < .05 - denotes less than expected frequency

# Chi-Square Test for Significance Verbal by Major

Statistic	Value	D.F.	Prob.
Pearson Chi-Square Likelihood-Ratio Chi-Square Phi	196.337 191.941 0.110	20 20	0.0000 0.0000

calculated value to 4 decimal places

# Expected/Observed Frequency and Percent Table Verbal by Major

Major		Response		
	VLittle	Somewhat	VMuch	Total
Agriculture Expected Observed Difference Obs. % of Total	87.4	358.4	362.2	808
	60*-	351	397*	808
	27.4	7.4	34.8	0
	7.4%	43.4%	49.1%	100.0%
Architecture Expected Observed Difference Obs. % of Total	30.3	124.2	125.5	280
	30	130	120	280
	.3	5.8	5.5	0
	10.7%	46.4%	42.9%	100.0%
Business Expected Observed Difference Obs. % of Total	497.5	2040.6	2061.8	4600
	413*-	2114*	2073	4600
	84.5	73.4	11.2	0
	9.0%	46.0%	45.1%	100.0%
Communications Expected Observed Difference Obs. % of Total	122.4	502.2	507.4	1132
	79*-	402	651*	1132
	43.4	100.2	143.6	0
	7.0%	35.5%	57.5%	100.0%



table cont'd	VLittle	Somewhat	VMuch	Total
Education Expected Observed Difference Obs. % of Total	179.1	734.6	742.3	1656
	166	784*	706	1656
	13.1	49.4	36.3	0
	10.0%	47.3%	42.6%	100.0%
Engineering Expected Observed Difference Obs. % of Total	236.2	968.9	978.9	2184
	297*	952*-	935*-	2184
	60.8	16.9	43.9	0
	13.6%	43.6%	42.8%	100.0%
Human Ecology Expected Observed Difference Obs. % of Total	56.3	231.1	233.5	521
	47	229	245	521
	9.3	2.1	11.5	0
	9.0%	44.0%	47.0%	100.0%
Humanities Expected Observed Difference Obs. % of Total	80.5	330.1	333.5	744
	115*	290*-	339	744
	34.5	40.1	5.5	0
	15.5%	39.0%	45.6%	100.0%
Science Expected Observed Difference Obs. % of Total	144.1	590.9	597.0	1332
	213*	592*-	527*-	1332
	68.9	1.1	70.0	0
	16.0%	44.4%	39.6%	100.0%
Social Science Expected Observed Difference Obs. % of Total	242.3	993.7	1004.0	2240
	252	1019	969	2240
	9.7	25.3	35.0	0
	11.2%	45.5%	43.3%	100.0%
Nursing Expected Observed Difference Obs. % of Total	83.9	344.2	347.8	776
	88	356	332	776
	4.1	11.8	15.8	0
	11.3%	45.9%	42.8%	100.0%
TOTAL	1760	7219	7294	16273
% of Total	10.8%	44.4%	44.8%	100.0%



<sup>\*</sup>p < .05
- denotes less than expected frequency

# Chi-Square Test for Significance Cultural Understanding by Major

Statistic	Value	D.F.	Prob.
Pearson Chi-Square	678.844	20	0.0000
Likelihood-Ratio Chi-Square Phi	673.746 0.183	20	0.0000

calculated value to 4 decimal places

# Expected/Observed Frequency and Percent Table Cultural Understanding by Major

Major		Response		
	VLittle	Sornewhat	VMuch	Total
Agriculture Expected Observed Difference Obs. % of Total	227.6	475.7	306.7	1010
	255*	487	268*-	1010
	27.4	11.3	38.7	0
	25.2%	48.2%	26.5%	100.0%
Architecture Expected Observed Difference Obs. % of Total	78.9	164.8	106.3	350
	51*-	141	158*	350
	27.9	23.8	51.7	0
	14.6%	40.3%	45.1%	100.0%
Business Expected Observed Difference Obs. % of Total	1290.5	2696.7	1738.8	5726
	1482*	2823*	1421*-	5726
	191.5	126.3	317.8	0
	25.9%	49.3%	24.8%	100.0%
Communications Expected Observed Difference Obs. % of Total	318.9	666.4	429.7	1415
	234*-	689*	492*	1415
	84.9	22.6	62.3	0
	16.5%	48.7%	34.8%	100 0%



table cont'd	VLittle	Somewhat	VMuch	Total
Education Expected Observed Difference Obs. % of Total	438.8	917.0	591.2	1947
	445*	889	613*-	1947
	6.2	28.0	21.8	0
	22.9%	45.7%	31.5%	100.0%
Engineering Expected Observed Difference Obs. % of Total	615.3	1285.7	829.0	2730
	850*	1297	583*-	2730
	234.7	11.3	245.0	0
	31.1%	47.5%	21.4%	100.0%
Human Ecology Expected Observed Difference Obs. % of Total	146.5	306.1	197.4	650
	104*-	305	241*	650
	42.5	1.1	43.6	0
	16.0%	46.9%	37.1%	100.0%
Humanities Expected Observed Difference Obs. % of Total	210.5	439.9	283.6	934
	144*-	361*-	429*	934
	66.5	78.9	145.4	0
	15.4%	38.7%	45.9%	100.0%
Science Expected Observed Difference Obs. % of Total	375.3	784.2	505.6	1665
	394*	783	488*-	1665
	18.7	1.2	17.6	0
	23.7%	47.0%	29.3%	100.0%
Social Science Expected Observed Difference Obs. % of Total	631.1	1318.7	850.2	2800
	414*-	1225	1161*	2800
	217.1	93.7	310.8	0
	14.8%	43.7%	41.5%	100.0%
Nursing Expected Observed Difference Obs. % of Total	218.6	456.8	294.5	970
	179	512*	279*-	970
	39.6	55.2	15.5	0
	18.5%	52.8%	28.8%	100.0%
TOTAL	4552	9512	6133	20197
% of Total	22.5%	47.1%	30.4%	100.0%



p < .05 - denotes less than expected frequency